

LA Opera Ticket Exchange Form

For Select and DYO Subscribers there is a \$5.00 per ticket exchange fee. For all patrons, tickets must be faxed, mailed or brought to the Box Office no later than 48 hours before the original performance date. Less than 48 hours before a performance, a \$20.00 per ticket emergency exchange fee applies. No exchanges will be done less than 2 hours before original performance time.

This form must be completed in its entirety. Please print clearly.

TICKET EXCHANGE FAX: 213.972.3008 Audience Services: 213.972.8001

SUBSCRIBER NAME

SUBSCRIPTION ID#

ADDRESS

CITY

STATE

ZIP

DAY PHONE

EVE PHONE

MOBILE

ORIGINAL PERFORMANCE DATE

PLEASE INDICATE NEW PERFORMANCE DATE AND TWO ALTERNATE DATES:

1st Choice: Opera Date _____ Section _____

2nd Choice: Opera Date _____ Section _____

3rd Choice: Opera Date _____ Section _____

CHECK ONE OR MORE TO HELP EXPEDITE YOUR EXCHANGE:

- I will accept higher-priced tickets to a maximum of \$ _____ per ticket.
- I will accept lower-priced tickets to a minimum of \$ _____ per ticket.
- I will accept seats that are not together: YES NO

Full series subscribers may exchange into any performance of any production in the same seating section with no exchange fee. Select and Design-Your-Own subscribers can exchange for an alternate performance of the SAME opera for \$5 per ticket.

PLEASE CHECK ONE:

When exchanging or upgrading my tickets: Seating is more important to me Date is more important

If my exchange is not possible: Please reissue my tickets to me Please accept my tickets as a donation

CREDIT CARD INFORMATION: Visa Mastercard American Express Discover

CARD #

EXP. DATE

CARDHOLDER NAME

CVC# Set of 3 or 4 numbers to the right of the signature on the back of card (or front of AMEX card)

I authorize you to charge my credit card for the exchange fee and any difference in the ticket price checked above. I also understand that when this fax is received by LA Opera, my original subscription tickets will become VOID.

SUBSCRIBER'S SIGNATURE

DATE

Tickets MUST be cut diagonally (corner to corner) as shown at right. Attach BOTH halves of your ticket(s) on a separate sheet of paper. Make a clear legible photocopy of your tickets and fax a copy of the ticket(s) and the completed form to 213.972.3008.

PLEASE NOTE: Tickets for a past performance are not eligible for exchange. There is a difference in weeknight and weekend prices. If you are exchanging to a higher-priced ticket, you will be charged the difference. If you exchange your ticket for one at a lesser price, you will receive an acknowledgement of a charitable contribution to LA Opera for the difference.

Exchanges are not always possible on sold-out performances. Please retain your cut tickets until you have received your exchanged tickets. If you do not receive your requested exchange before the requested performance date, please call Audience Services at 213.972.8001.



Please feel free to copy this form for future exchanges. Download additional copies at LAOpera.com/tickets/subscriptions.